



NOTICE OF NONDISCRIMINATION POLICY

At WestLake, we are committed to upholding the highest standards of care for our residents. We prioritize the implementation and administration of programs aimed at improving health disparities by ensuring equitable care for all residents. Through continuous education, advocacy, and personalized care plans, we strive to address and mitigate health inequities to foster a healthier, more inclusive community within our facility and beyond.

WestLake Care Community (the “Facility”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Facility does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Facility:

- provides free auxiliary aids and services to people with disabilities to allow them to communicate effectively with Facility staff, such as:
 - qualified sign language interpreters; and
 - written information in other formats (large print, audio, accessible electronic formats, other formats); and



- provides free language services to people whose primary language is not English, such as:
 - qualified interpreters; and
 - information written in other languages.

If you need these services, please contact: the community social worker or administrator

If you believe that the Facility has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

**WestLake's Social Worker or Administrator at:
303-238-5363**

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the community social worker or administrator is available to help you.



You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.



ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-225-5254. (Spanish)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-225-5254. (Vietnamese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-800-225-5254. (Chinese)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-225-5254. 번으로 전화해 주십시오. (Korean)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-225-5254. (Russian)

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-800-225-5254. (Amharic)



ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-225-5254 هاتف الصم والبكم:
(Arabic)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-225-5254.
(German)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-225-5254. (French)

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-800-225-5254. (Nepali)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-225-5254. (Tagalog)



注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-225-5254.まで、お電話にてご連絡ください。(Japanese)

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-225-5254. (Cushite)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-800-225-5254 تماس بگیرید. (Farsi)

Dè dɛ nìà kɛ dyédé gbo: ɔ jũ ké m̄ [Bàsòò-wùdù-po-nyò] jũ ní, nìí, à wuɖu kà kò dò po-poò bèìn m̄ gbo kpáa. Đá 1-800-225-5254. (Bassa)